

Incident Reporting

Downtown Tauranga

We need your help.

Safety and security for the public and our businesses is always a primary focus for Mainstreet Downtown Tauranga.

At the very end of 2022 we launched a new **Incident Reporting Platform**. Thank you to those who have already logged an incident – this helps us work with Tauranga City Council and the Police for additional security and safety measures.

This is **very quick and easy to use** and allows you to lodge ALL incidents. Please also **log ALL incidents with either the Police (111 or 105) and Council (07 577 7000)**. We appreciate this takes time, but is vitally important as this data informs and influences allocation of adequate resources to the city centre.

We've introduced a new incident reporting platform.

Record any negative behaviour and issues in our city centre.

Use your phone camera and this QR Code to access the quick form or go to www.downtowntauranga.co.nz/incident to report an incident.



Don't forget to also log incidents on the below platforms.

Whilst reporting takes time, it is essential. Police and Council need you to report everything so that they have accurate data on what is happening on the streets. Please report anything of concern.

Key numbers

111

If it is happening now and there are concerns for safety (intimidating, aggressive or anti-social behaviour).

105

If it has already happened and does not require immediate attendance.

577 7000

Homeless camping out, begging concerns, defecation, graffiti, groups congregating, intimidating customers etc.